



Management Policy

01/08/2021, Revision: 4

We shape the successful future of our company through our high quality and the consideration of environmental relevance of our services and products.

In doing so, we have set ourselves the goal of implementing the specific, organizational processes in accordance with the standard DIN EN ISO 9001:2015 and DIN EN ISO 14001:2015 and to optimize them.

Principles of our management policy:

- For all our striving for quality the customer and his wishes are in the center.
- This aspiration is reflected in all processes from customer inquiry to delivery.
- Through appropriate, early analyses, we avoid errors instead of correcting them later.
- In order to maintain this quality, we are working on a continuous improvement process in the organization and on our range of products and services in all areas.
- Compliance with all relevant laws and regulations is a matter of course for us.

Commitment to quality and environmental awareness:

- We place the highest priority on understanding and taking responsibility for quality and environmental awareness.
- We achieve this through appropriate training measures for all our employees.
- In order to achieve our quality and environmental goals, each employee is committed to acting on his or her own responsibility.

We have defined our high quality and environmental goals as follows:

- Increase our flexibility with regard to customer requirements.
- Promoting quality and environmental awareness among employees.
- Secure jobs through long-term customer relationships.
- Gaining customer trust through qualified personnel and state-of-the-art technology.
- Increase flexibility of employees within the organization.
- Shorten our order lead times.
- Reduce our technically related downtime.
- Create a work environment that enables every employee to be motivated and committed to meeting requirements.

The sustainable establishment of these goals is ensured by our management system based on our management manual.

Oberessendorf, 01.08.2021

Managing Director Robert Zimmermann

Managing Director Holger Krug

